

NOTE FOR RBK SCHOOL PARENTS

SHREE SAI GANESH TOURS AND TRAVELLERS LLP has tied up with CHAKRAVIEW INDIA to offer an innovative communication tool to parents to track the movement of school buses

The solution provides real time tracking of school bus on Google Maps on smart phones

Benefits to Parents

- Complete peace of mind communication solution for the parents
- No more need for parents to impatiently wait for the bus to arrive in case of delays
- No more need for parents to make frantic calls to the bus driver or attendant to find the location of the bus
- Parents can use the same app for more than 1 child



INSTRUCTIONS

1. Download 'Chakrerview' from Google Play on your Android phone or Apple Store on your iPhone.
2. Login with your mobile number



चक्रवेव



SUBMIT

REGISTER



Please note – i) Most of the students have been pre-registered by us based on your data received from the bus operator. However we realize that the database may not be accurate. If your mobile number has been stored by us as primary number and is correct, you would be able to login to the app successfully and move to the next screen.

ii) If your number is not registered with us and you are not able to login with this number, you will get a message '**Mobile number is not registered yet. Please contact Admin**'. In that case, please try with your spouse's mobile number or any other number provided by you to the school.

iii) If both the above steps are unsuccessful, you should contact (CHAKRAVIEW at 75069 47274) or the bus operator (Madan Nangre at 8828403423) with your details and we shall do the needful.

iv) You can also choose to register yourselves on the 'Register' link of the home page of the app. Fields marked in red are compulsory. Select either Father, Mother or Other Mobile Number (such as of a grandparent) as the Primary Number which becomes your your Login ID. Once registered, you will get an SMS as soon as when your account has been activated by us.

3. Once you are able to login, select the name of your child whose route you want to track



< Login Student

Liam Christian

Divine Birds (Primary)

Avani

Divine Birds (Primary)

Fiona Christian

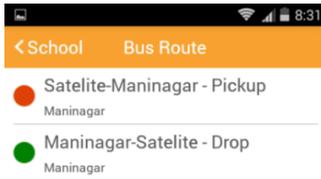
St Xavier (Secondary)



You will see names of all your children registered by us on this page.

Note for Sr. KG parents – Each Sr. KG child will have two entries in this menu, one with the suffix (for pick up) and another one with the suffix (for drop). Please choose appropriately. This has been done since the Sr. KG pick up route runs simultaneous with the Secondary drop route in the afternoon.

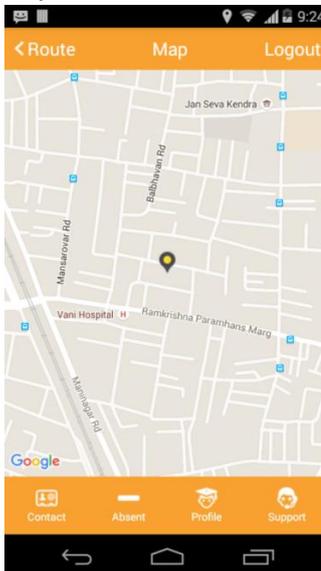
4. Select the name of the pickup route or drop route which you intend to track



Verify the name of the pickup route and drop route of the selected child. Pickup is the route from home to school and drop is the route from school back to home. If some of this data is incorrect, you can edit it in the Profile Page (Step 6)

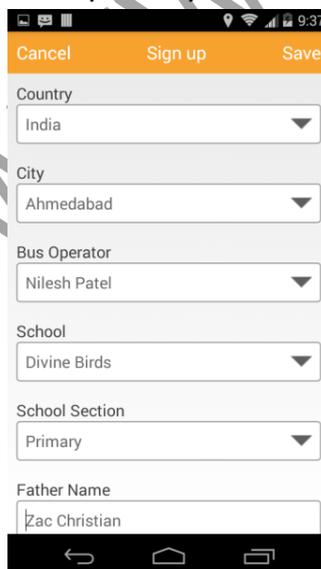


5. Map view will show current location of bus



You will be able to see the location of the bus (road view) only during the time when a driver or the attendant has started the tracking of your selected route on a phone provided by us. Else you will see a world map and a message that 'There is no data available. Please contact Support'. In that case you should promptly call us for investigation. You should also check with the attendant in the bus if you meet him/her at the bus stop about the reason of non-availability.

6. Edit the profile of your child



You will be able to see all the data uploaded by us for each of your children on this page. Select the name of your child and then feel free to add, edit or delete the data in the edit page.

Please read the FAQ document for more information.

Contact for any app related queries – CHAKRAVIEW / Phone No. 7506947274 / www.chakrerview.co.in / support@chakrerview.co.in

Frequently Asked Questions

What is CHAKRAVIEW School Bus Tracker?

School Bus Tracker has been developed by CHAKRAVIEW INDIA for the benefit of parents. Parents can get a live map view of the movement of the school buses of their children on their mobile phones and receive various types of alerts about the location of the buses. Schools can also track the school buses on website and mobile.

How does CHAKRAVIEW School Bus Tracker work?

Each driver or attendant in the bus is provided with a smartphone with a pre-installed app. Once they select the particular route being served by them, parents on the same route can track that bus on a map on their phone app. Once the route is completed, attendants are supposed to log out of the application, which will disable the tracking.

Is it necessary to have a smart phone to track the bus?

Yes, you need to have a smart phone with an internet connection to use the Tracker.

Can I use more than one phone to track the buses?

Yes, you can download the app on more than one phone and login to track the school bus. Make sure to use the Primary Mobile Number (e.g. Mother's Mobile Number) on every device.

What are the situations in which the app will not be working?

We are dependent on technology as well as people to deliver tracking to you. CHAKRAVIEW is committed to provide you with the best technology so that there is little or no downtime of servers, apps etc. We are also dependent on the bus staff such as cleaners to operate a mobile phone and an app to provide the tracking to you. While all efforts are being made to train them to operate with precision, there could be instances of these attendants getting lax and not doing the assigned job. We request constant feedback from you about such instances so that the downtime can be minimized as much as possible.

Can the GPS school vehicle tracking system ensure safety of students?

CHAKRAVIEW School Bus Tracker is meant to track school buses and not individual children.

Is my data safe with CHAKRAVIEW?

We follow a strict confidential policy and our servers are hosted with the best service providers. You should be rest assured about the confidentiality of your information with CHAKRAVIEW.